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8. Retention of Right to Change Offering- We may, without prior notice, change the services; stop providing the services or any features of the services we offer; or create limits for the services. We may permanently or temporarily terminate or suspend access to the services without notice and liability for any reason, or for no reason.

9. Warranties & Responsibility for Services and Product- When we receive a valid warranty claim for a product purchased from us, we will either repair the relevant defect or replace the product. If we are unable to repair or replace the product within a reasonable time, customer will be entitled to a full refund upon the prompt return of the product to us. We will pay for shipment of repaired or replaced products to customer and customer will be responsible for return shipment of the product to us.

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14. Gift Cards

Redemption:

SKS Gems Gift card is redeemable for merchandise or services at sonyakarolstyle Gems (online website).

Non-Transferability/Restrictions:

The SKS Gems gift card is not transferable or may only be used by the original purchaser or the designated gift card recipient after transfer by original purchaser.

No Cash Value/No Refund:

The SKS Gems gift card cannot be redeemed for cash or exchanged for cash

Loss/Theft:

Girl Blue Enterprises LLC and its subsidiary, Sonyakarlostyle Gems are not responsible for lost or stolen gift cards.

Expiration:

If applicable, specify the expiration date and the consequences of using the card after the expiration date (e.g., "The SKS Gift card is valid for 1 (one) year from the date of purchase. Unused balances will be forfeited upon expiration.

Acceptance:

Use of the Sonyakarlostyle Gems gift card constitutes acceptance of the terms and conditions.

Partial Usage:

Partial usage is allowed, any remaining balance will be retained you may use the gift card for a purchase amount that is equal to or less than the remaining balance. Any unused balance will be applied to a future purchase.

Fees:

After 1 (one) year of non-use, a \$25.00 dormant use fee will be charged.

Dispute Resolution:

Sonyakarlostyle Gems, a subsidiary of Girl Blue Enterprises LLC decision is final in case of any dispute. In the event of any dispute, the decision of sonyakarlostyle Gems will be final.

Updates to Terms:

Girl Blue Enterprises LLC may update the terms and conditions at any time without prior notice.

Limitation of Liability:

To the fullest extent permitted by law, Girl Blue Enterprises LLC and its subsidiary Sonyakarlostyle Gems are not liable for any damages or losses arising from the use of the gift card.